



1KET-115

Campaign

Type:

Customer Satisfaction Campaign

Area of Application:

Europe

Subject:

Super LLC insufficient concentration

Models:

CT200H

Model codes:

ZWA10

Engine

WHAT IS LEXUS GOING TO DO?

Owners of the involved vehicles will receive a campaign notification by first class mail. LEXUS retailers / authorized repairers will change the Super Long Life Coolant concentration from 35% to 50% of SLLC.

WHICH VEHICLES ARE INVOLVED?

Model Name	Model Code	VIN Range			Production Period
		WMI	VDS	VIS	
CT200h	ZWA10	JTH	KD5BH#	02000104~02019618	Aug. 19, 2010 through Mar. 11, 2011

Note : # indicates that various characters may occupy that position.

IMPORTANT :

- Not all vehicles in these ranges are affected and/or sold in your country
- The detailed VIN-list of affected vehicles is available at your local Lexus retailers / authorized repairers

WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?

- Owners are requested to contact their local LEXUS retailer / authorized repairer for confirmation whether their vehicle is involved.
- Owners are requested to contact their local LEXUS retailer / authorized repairer for diagnosis and repair.
- This Customer Satisfaction Campaign will be performed at no cost by any LEXUS retailer / authorized repairer



WHEN WILL THIS CAMPAIGN EXPIRE?

This Customer Satisfaction Campaign will be available at NO COST to the vehicle owners until the end of 09/2014.